

# Registering for a SingPass account

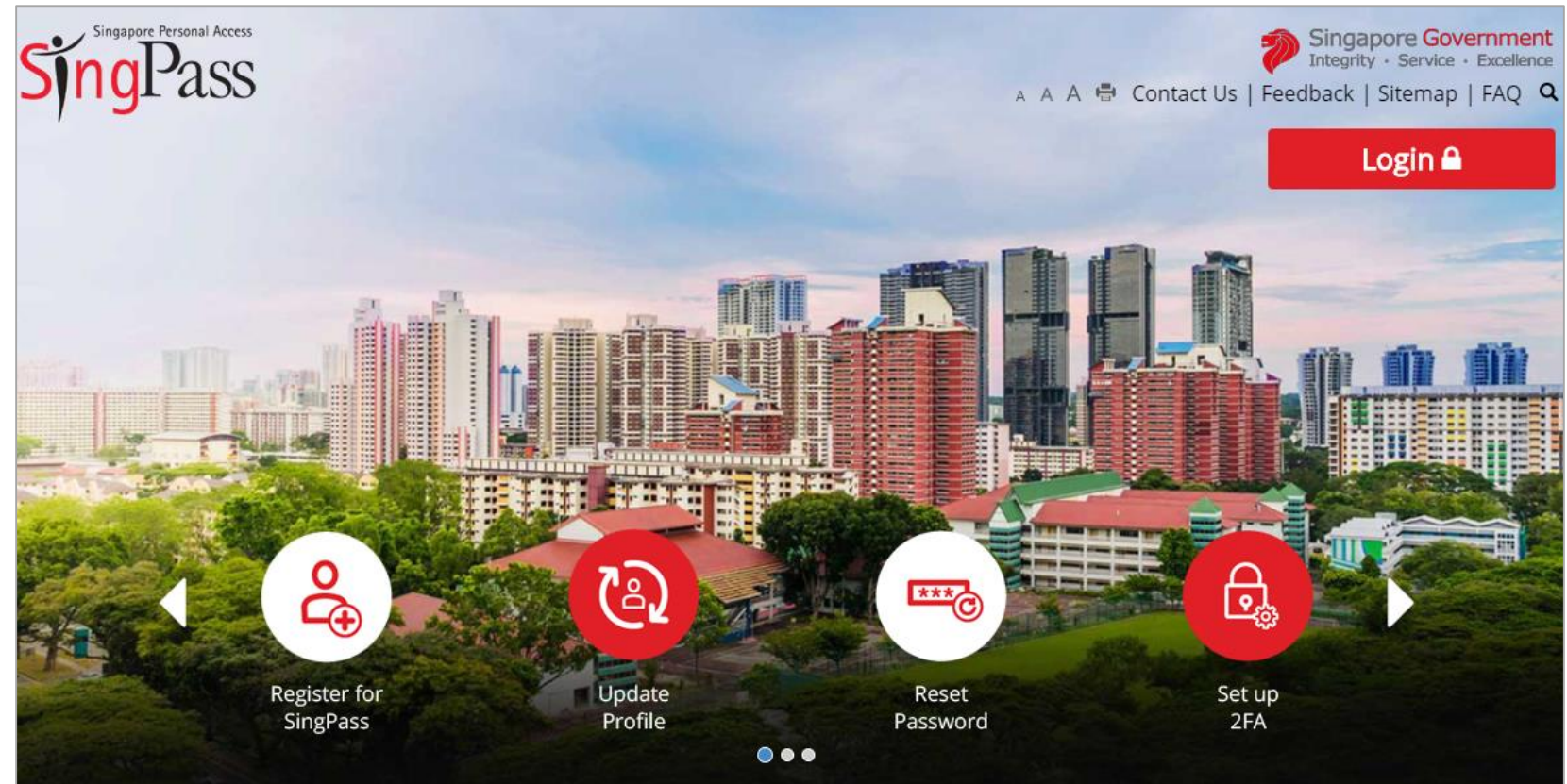
A guide for those who are new to SingPass

February 2018

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

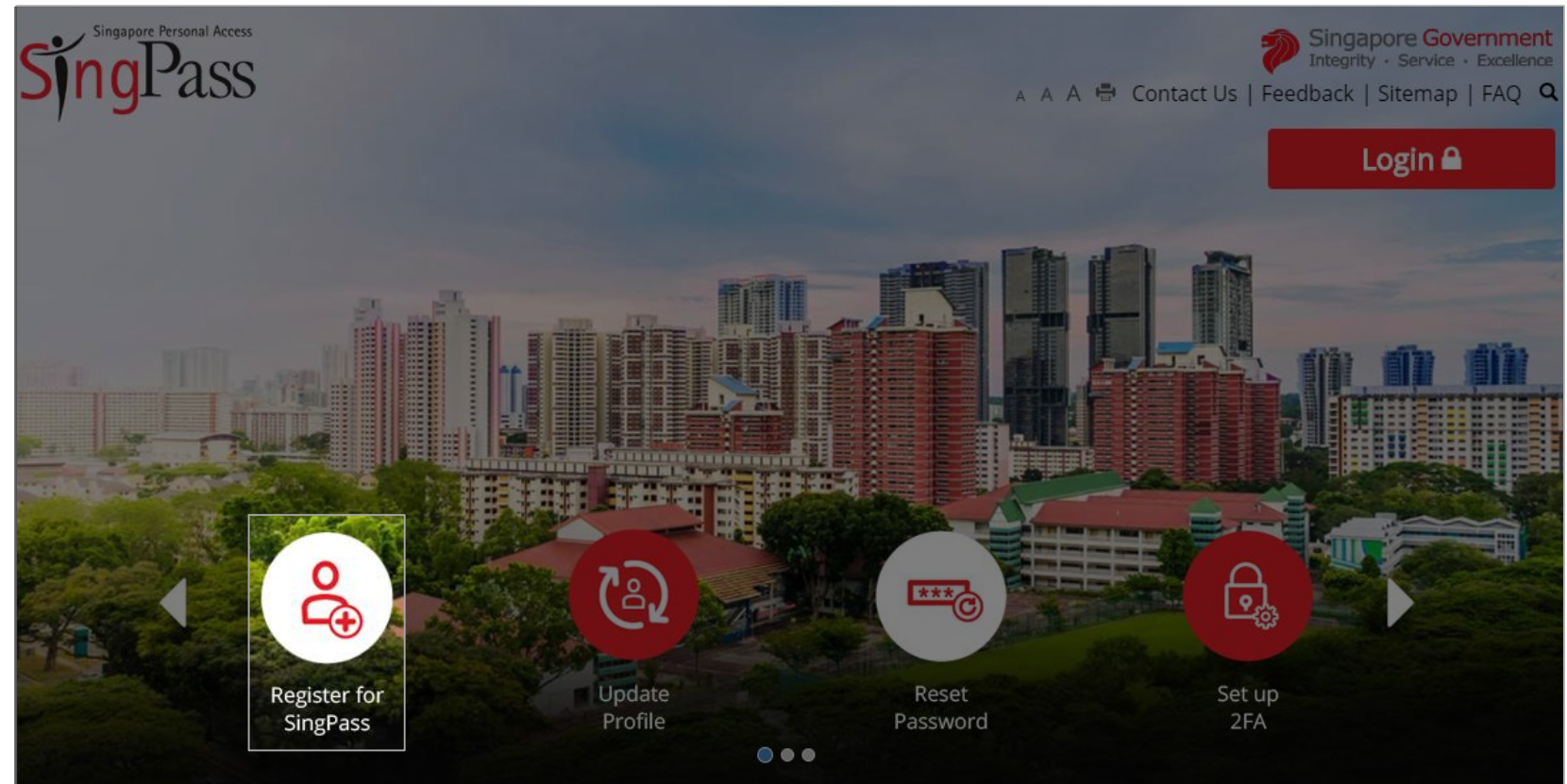
## 1 Go to [www.singpass.gov.sg](http://www.singpass.gov.sg)



# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

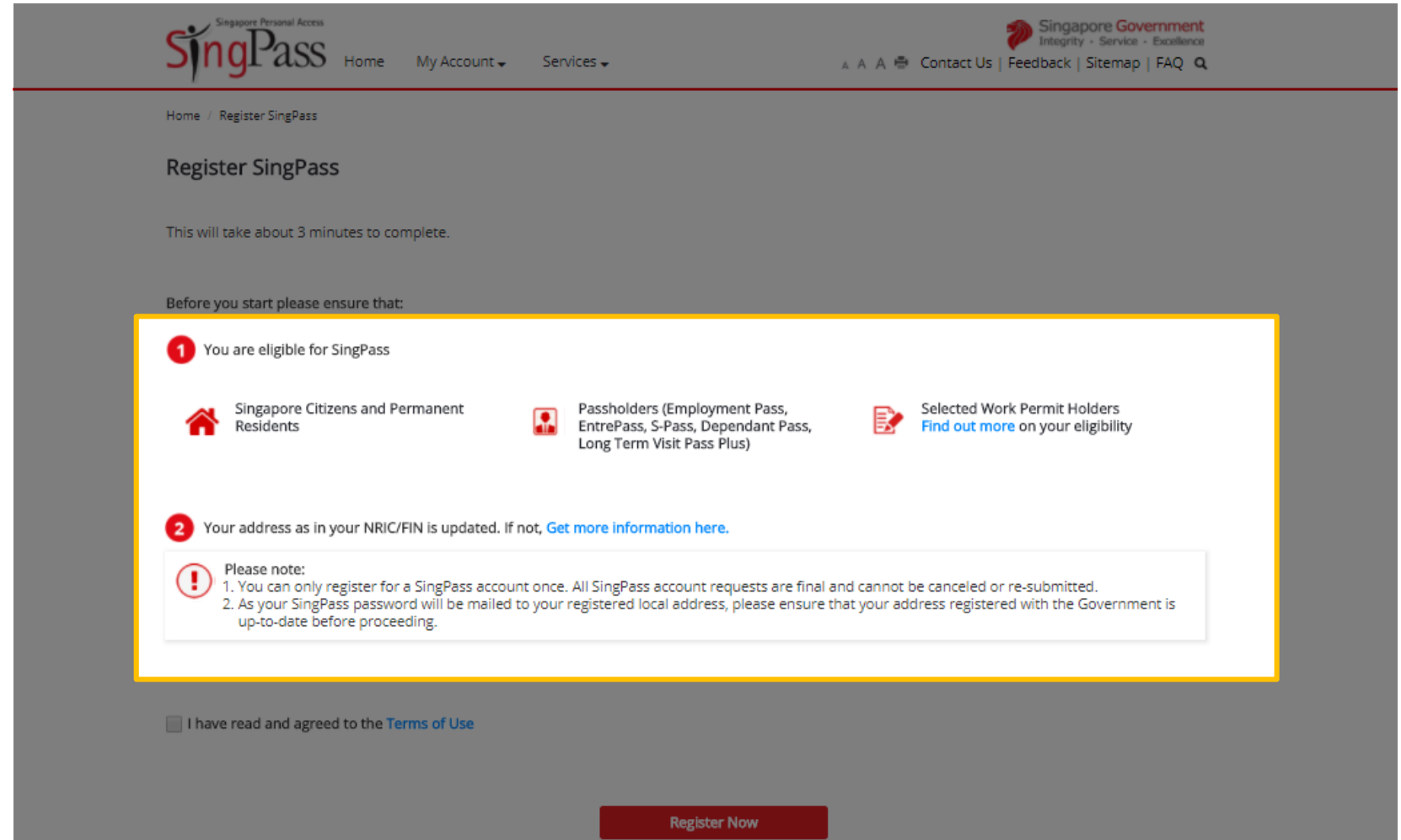
## 1 Click 'Register for SingPass'



# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

- 2 Check that you are **eligible for SingPass** and your **address** stated on your NRIC/FIN card is correct



The screenshot shows the SingPass registration page. At the top, there is a navigation bar with the SingPass logo, "Home", "My Account", and "Services" menus. On the right, there is a "Singapore Government" logo with the tagline "Integrity · Service · Excellence" and links for "Contact Us", "Feedback", "Sitemap", and "FAQ". Below the navigation bar, the page title is "Register SingPass". A message states "This will take about 3 minutes to complete." Below this, a section titled "Before you start please ensure that:" contains two main points:

- 1 You are eligible for SingPass
  - Singapore Citizens and Permanent Residents
  - Passholders (Employment Pass, EntrePass, S-Pass, Dependant Pass, Long Term Visit Pass Plus)
  - Selected Work Permit Holders [Find out more on your eligibility](#)
- 2 Your address as in your NRIC/FIN is updated. If not, [Get more information here.](#)

A "Please note:" section contains two important instructions:

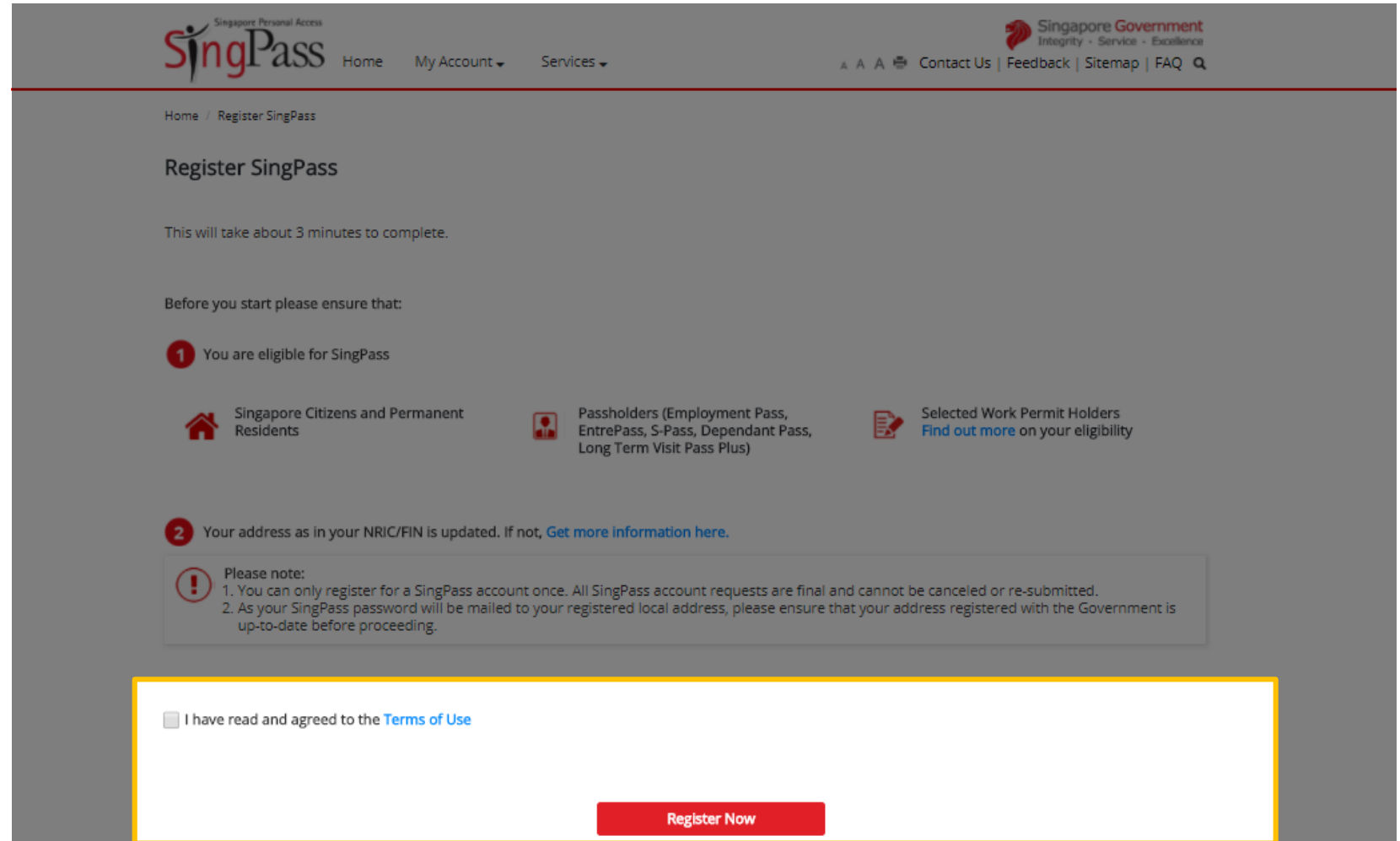
1. You can only register for a SingPass account once. All SingPass account requests are final and cannot be canceled or re-submitted.
2. As your SingPass password will be mailed to your registered local address, please ensure that your address registered with the Government is up-to-date before proceeding.

At the bottom of the page, there is a checkbox labeled "I have read and agreed to the [Terms of Use](#)" and a red "Register Now" button.

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

## 2 Read and agree to the Terms of Use, before clicking 'Register Now'



The screenshot shows the SingPass registration page. At the top, there is a navigation bar with the SingPass logo, "Home", "My Account", and "Services" menus. On the right, there is a "Singapore Government" logo with the tagline "Integrity · Service · Excellence" and links for "Contact Us", "Feedback", "Sitemap", and "FAQ". Below the navigation bar, the page title is "Register SingPass". A message states, "This will take about 3 minutes to complete." Below this, a section titled "Before you start please ensure that:" contains three numbered items: 1. "You are eligible for SingPass" with three sub-categories: "Singapore Citizens and Permanent Residents", "Passholders (Employment Pass, EntrePass, S-Pass, Dependant Pass, Long Term Visit Pass Plus)", and "Selected Work Permit Holders" with a link to "Find out more on your eligibility". 2. "Your address as in your NRIC/FIN is updated. If not, [Get more information here.](#)" Below these items is a "Please note:" section with two points: "1. You can only register for a SingPass account once. All SingPass account requests are final and cannot be canceled or re-submitted." and "2. As your SingPass password will be mailed to your registered local address, please ensure that your address registered with the Government is up-to-date before proceeding." At the bottom of the page, there is a checkbox labeled "I have read and agreed to the [Terms of Use](#)" and a red "Register Now" button.

# Registering for a SingPass account


- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

## 2 Provide your **personal details** and enter the **verification code**

The screenshot shows the SingPass registration page. At the top, there is a navigation bar with the SingPass logo, 'Home', 'My Account', and 'Services' menus. On the right, there are links for 'Contact Us', 'Feedback', 'Sitemap', and 'FAQ'. Below the navigation bar, the page title is 'Register SingPass'. The main content area is titled 'Please enter your personal details.' and contains a form with the following fields:

- Full Name\* (As in NRIC or Pass):
- NRIC or FIN Number\* (As in NRIC or Pass):
- Date of Issue\* (As in NRIC or Pass):
- Enter the code shown here. Please exclude spacing\*:

At the bottom of the form, there are two buttons: 'Cancel' and 'Submit'.

 The Date of Issue of your NRIC or Pass is found at the back of the card.

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account

## 2 Click 'Submit'

The screenshot shows the SingPass registration page. At the top, there is the SingPass logo and navigation links: Home, My Account, and Services. On the right, there is the Singapore Government logo and links for Contact Us, Feedback, Sitemap, and FAQ. The main heading is 'Register SingPass'. Below it, the instruction reads 'Please enter your personal details.' The form contains the following fields:

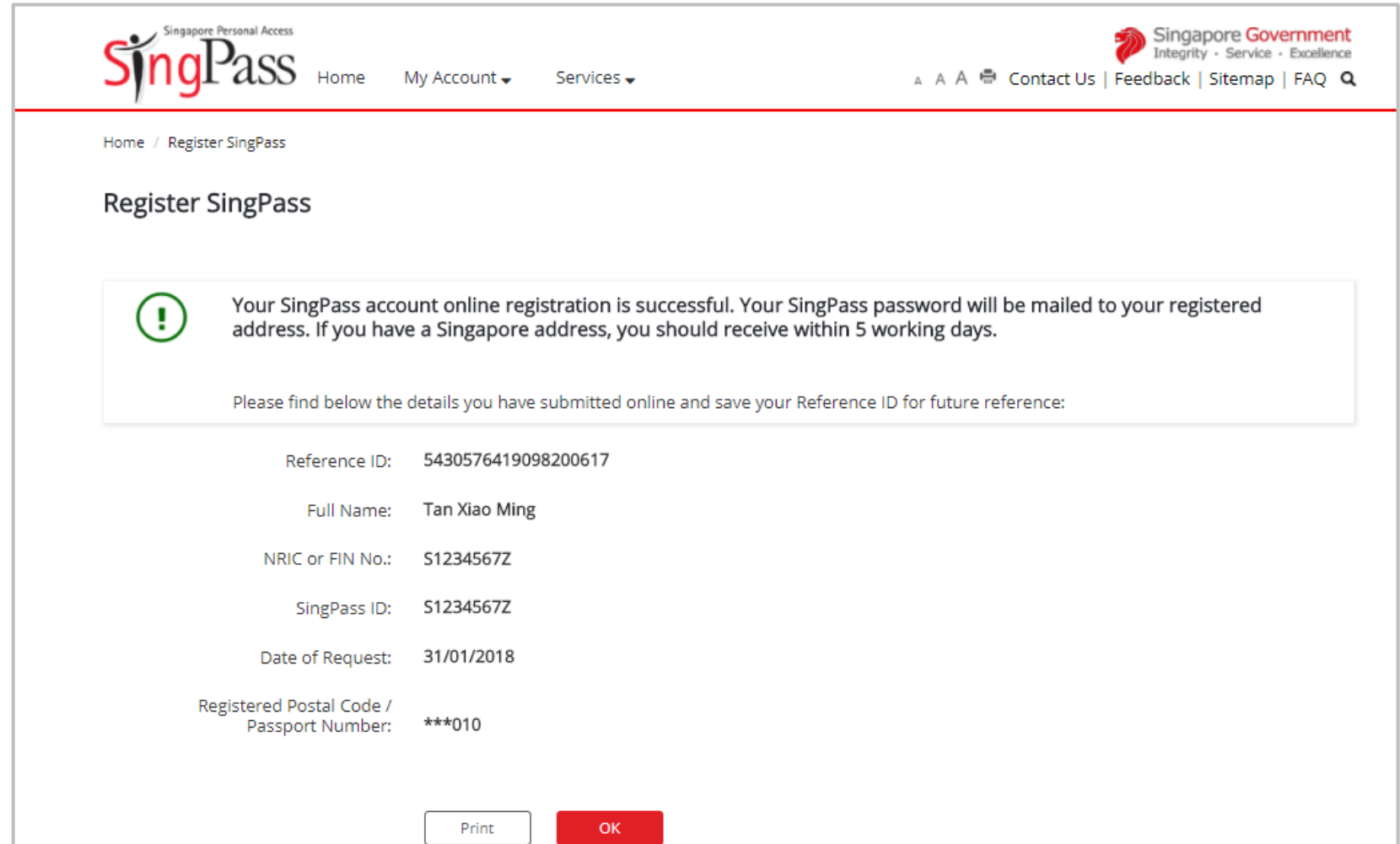
- Full Name\* (As in NRIC or Pass): Input field with placeholder 'Full Name'
- NRIC or FIN Number\* (As in NRIC or Pass): Input field with placeholder 'NRIC or FIN Number'
- Date of Issue\* (As in NRIC or Pass): Input field with placeholder 'DD/MM/YYYY' and a calendar icon
- Enter the code shown here. Please exclude spacing\*: Input field with a CAPTCHA image showing 'c0f9d5' and a refresh icon

At the bottom of the form, there are two buttons: 'Cancel' and 'Submit'. The 'Submit' button is highlighted with a yellow border.

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account


## 2 Your SingPass password will be mailed to your registered address



The screenshot shows the SingPass website's registration confirmation page. At the top, there is a navigation bar with the SingPass logo, "Home", "My Account", and "Services" menus. On the right, there are links for "Contact Us", "Feedback", "Sitemap", and "FAQ". Below the navigation bar, the page title is "Register SingPass". A green information icon is followed by a message: "Your SingPass account online registration is successful. Your SingPass password will be mailed to your registered address. If you have a Singapore address, you should receive within 5 working days." Below this message, it says "Please find below the details you have submitted online and save your Reference ID for future reference:". The details are listed as follows:

Reference ID:	5430576419098200617
Full Name:	Tan Xiao Ming
NRIC or FIN No.:	S1234567Z
SingPass ID:	S1234567Z
Date of Request:	31/01/2018
Registered Postal Code / Passport Number:	***010

At the bottom of the page, there are two buttons: "Print" and "OK".

 Note: Your SingPass password may take up to five working days to arrive.



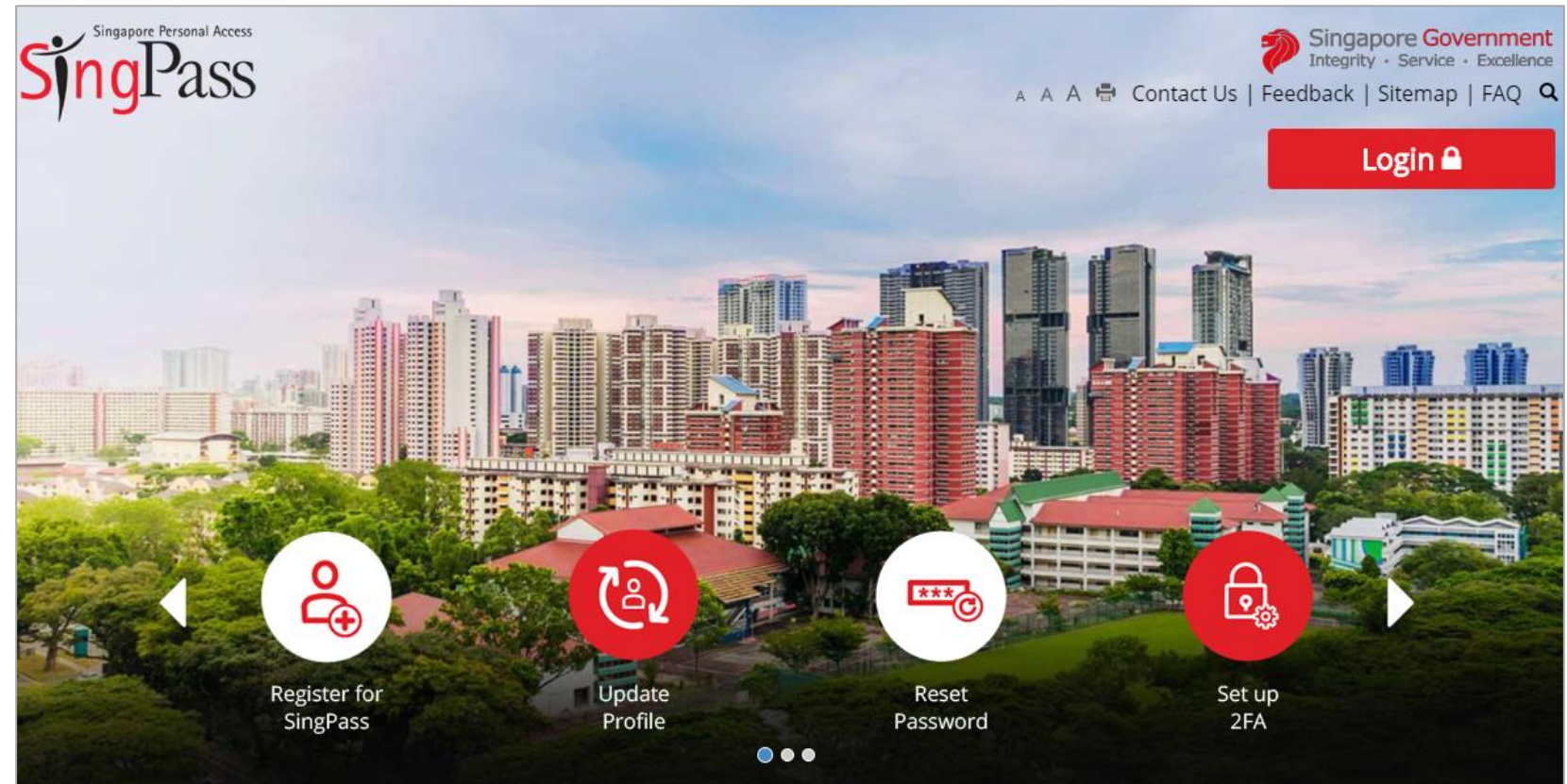
# Registering for a SingPass account

**3** Upon receiving your password, you can set up your SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. **Log in**
  - b. Update details
  - c. Create password

## Related FAQs

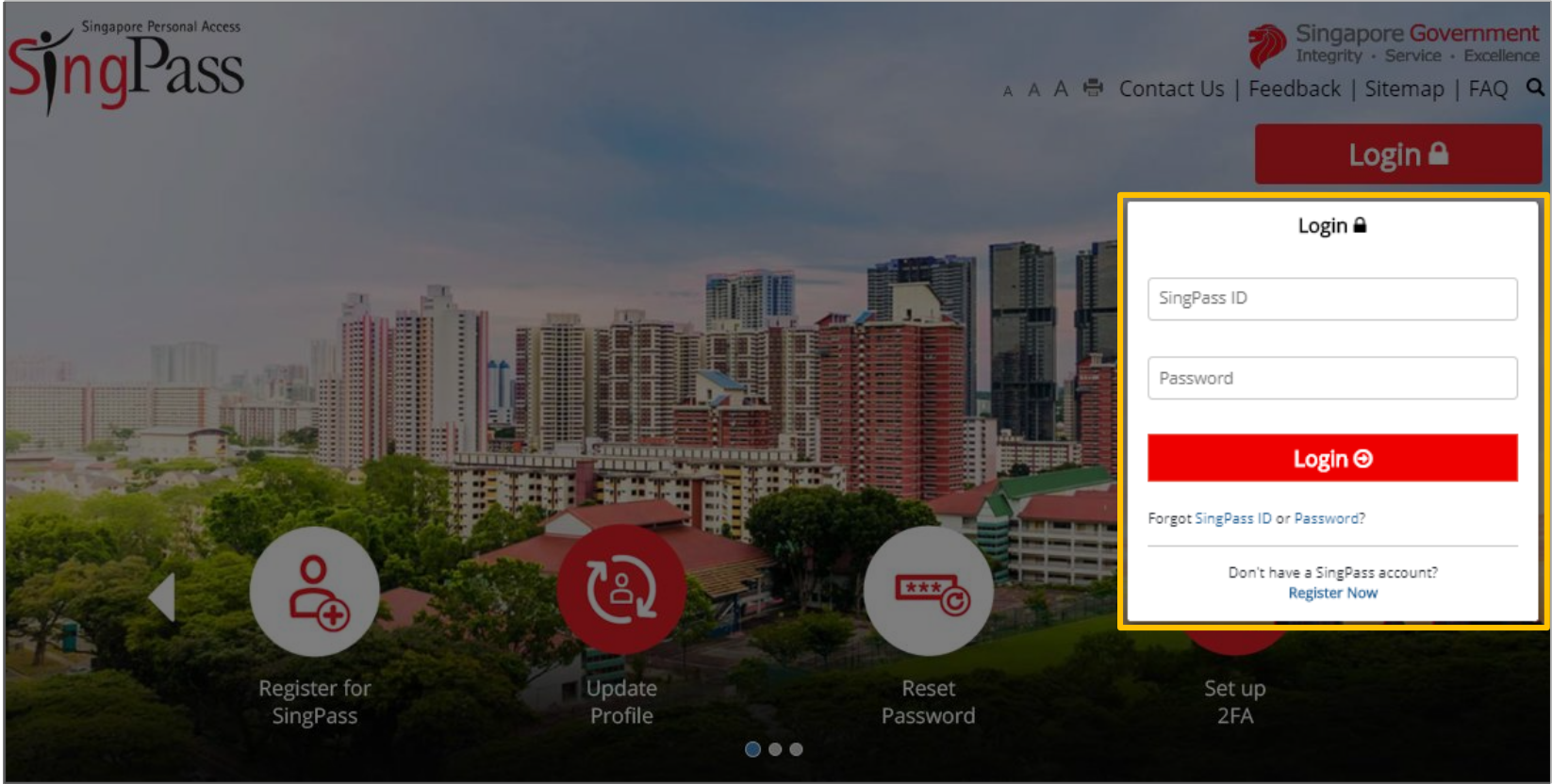
[I did not receive \(or have misplaced\) the SingPass mailer containing my one-time SingPass password. What should I do?](#)



# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. **Log in**
  - b. Update details
  - c. Create password

## 3 Log in with your **SingPass ID** and **password**



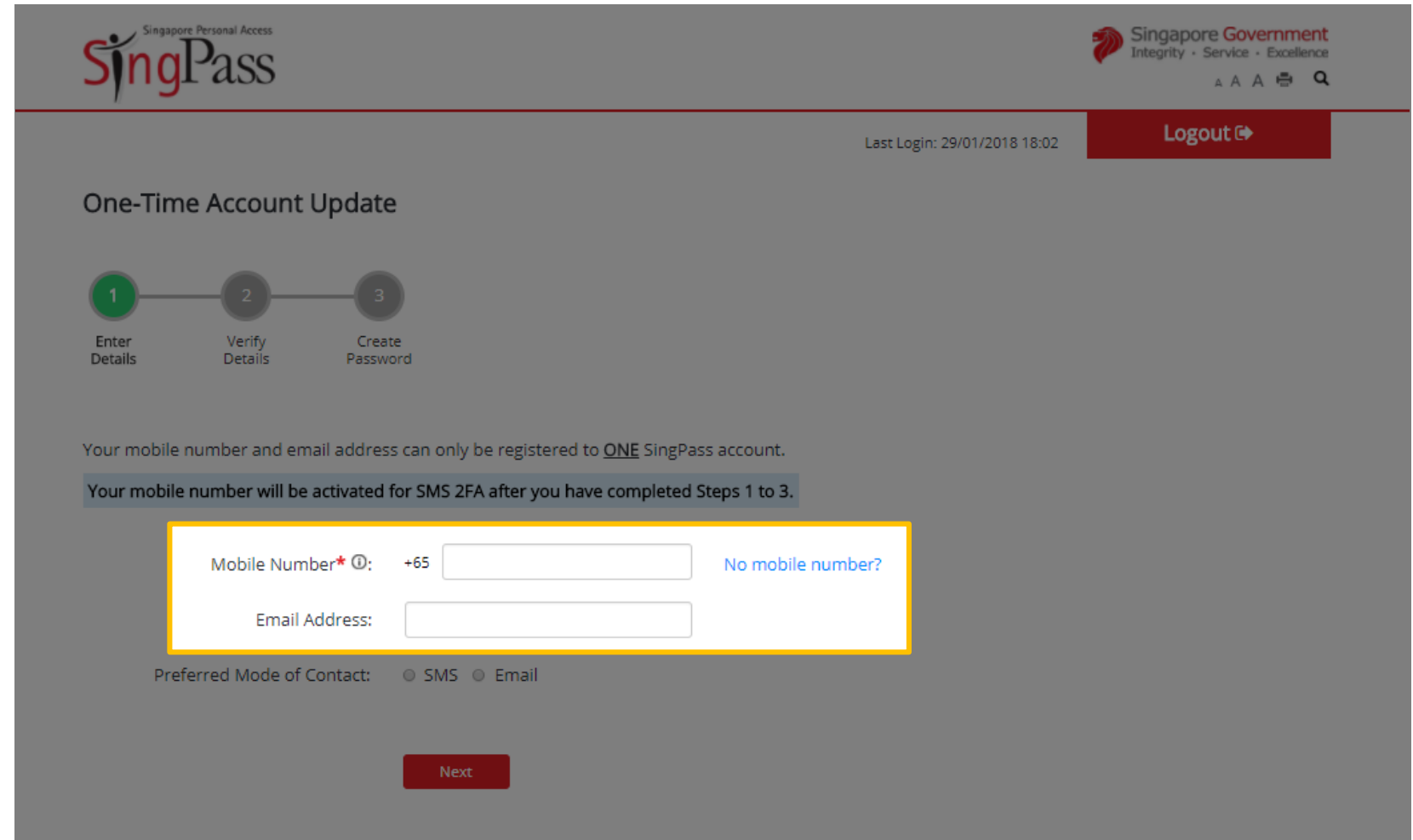
### Related FAQs

[What is my SingPass ID and how do I retrieve it?](#)

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. Log in
  - b. Update details**
  - c. Create password

## 3 Provide your contact details, such as mobile number



SingPass Singapore Personal Access

Singapore Government  
Integrity · Service · Excellence


Last Login: 29/01/2018 18:02 Logout

### One-Time Account Update

- 1 Enter Details
- 2 Verify Details
- 3 Create Password

Your mobile number and email address can only be registered to **ONE** SingPass account.

Your mobile number will be activated for SMS 2FA after you have completed Steps 1 to 3.

Mobile Number\* : +65  [No mobile number?](#)

Email Address:

Preferred Mode of Contact:  SMS  Email

Next

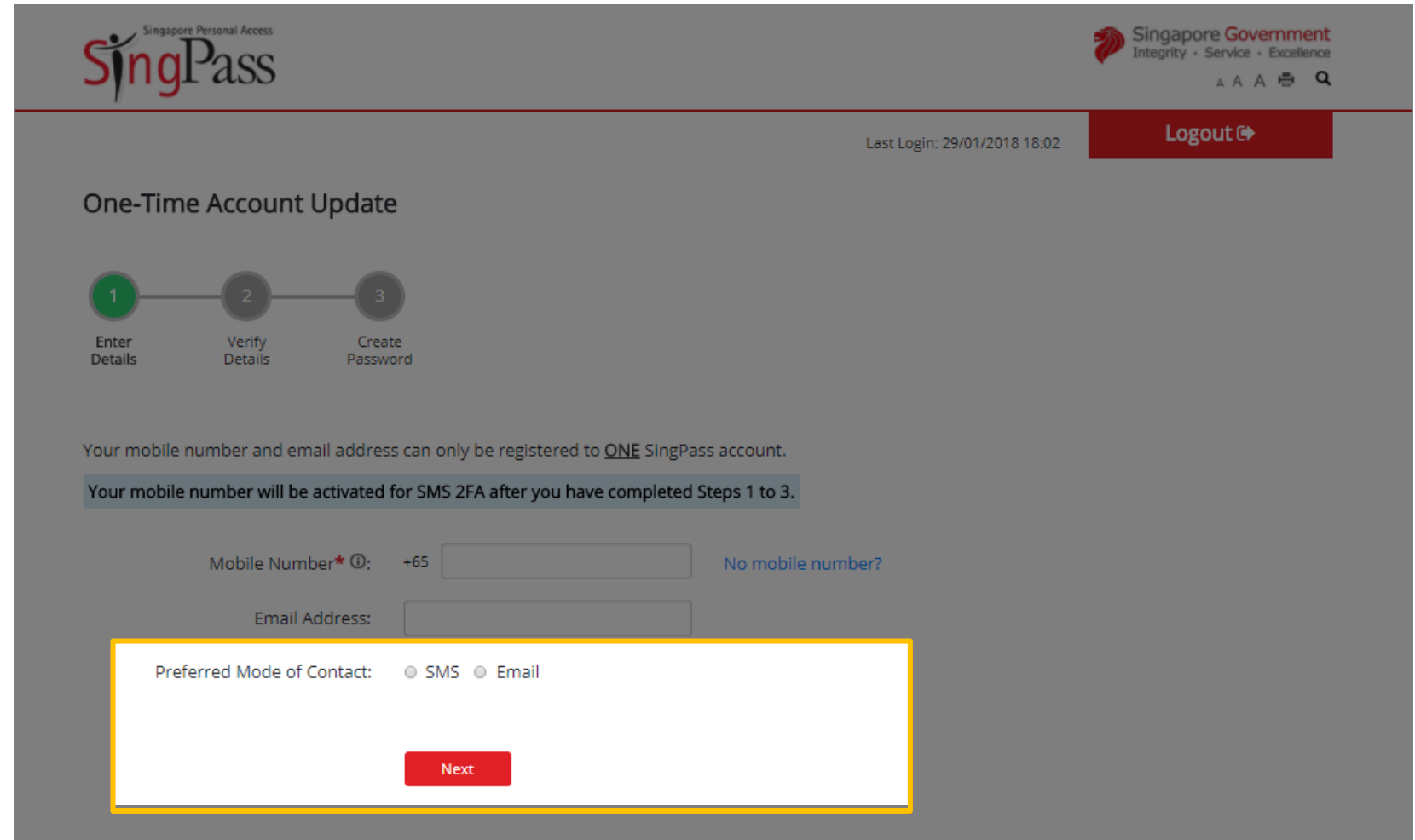
## Related FAQs

[Why do I have to perform a one-time account update upon logging in?](#)

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. Log in
  - b. **Update details**
  - c. Create password

3 SingPass will notify you when there are changes made to your account details. Select your **preferred mode**, then click 'Next'



SingPass Singapore Personal Access

Singapore Government Integrity · Service · Excellence

Last Login: 29/01/2018 18:02 Logout

### One-Time Account Update

- 1 Enter Details
- 2 Verify Details
- 3 Create Password

Your mobile number and email address can only be registered to ONE SingPass account.

Your mobile number will be activated for SMS 2FA after you have completed Steps 1 to 3.

Mobile Number\* @: +65  [No mobile number?](#)

Email Address:

Preferred Mode of Contact:  SMS  Email

Next

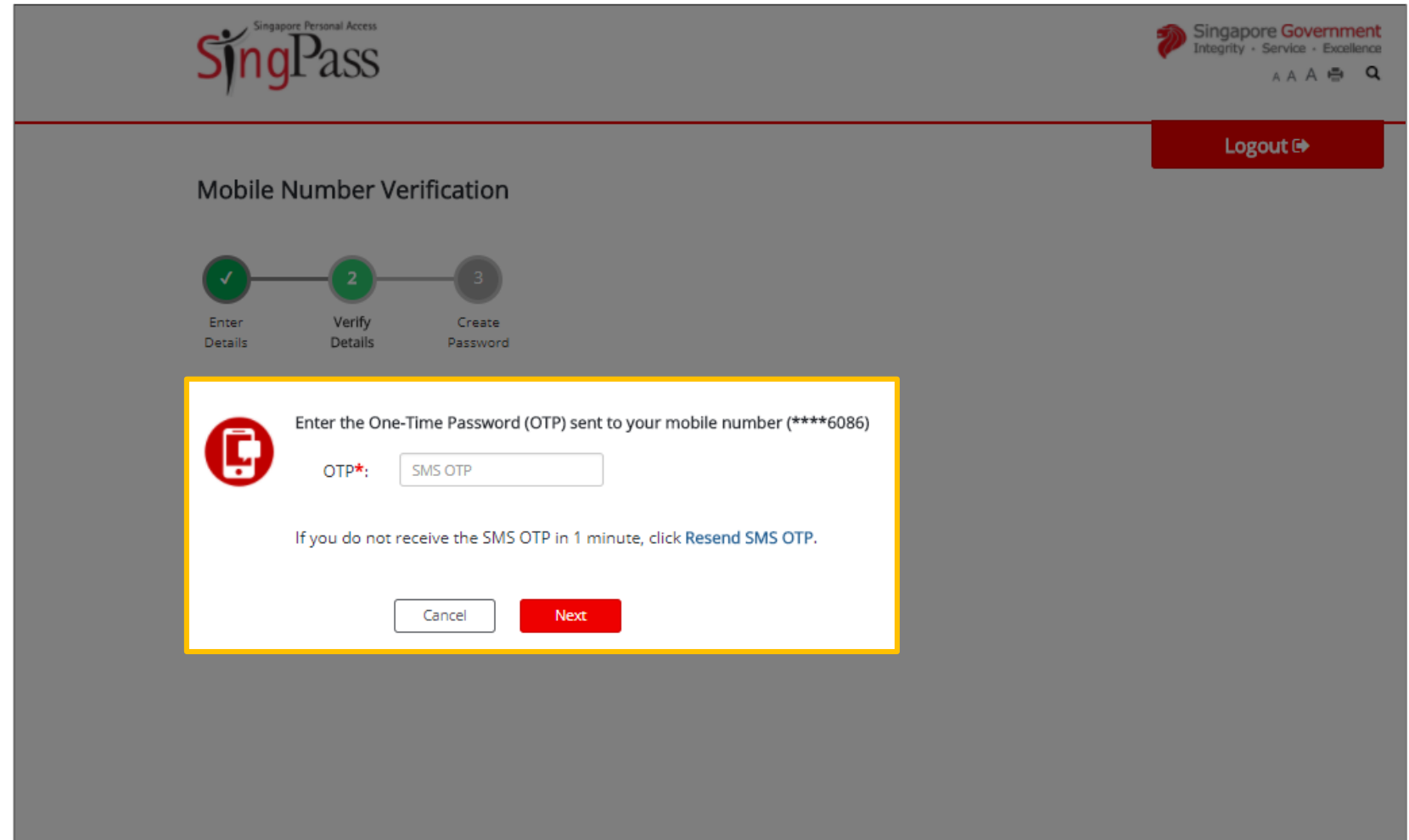
## Related FAQs

[Why do I have to perform a one-time account update upon logging in?](#)

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. Log in
  - b. **Update details**
  - c. Create password

- 3 Enter the **One-Time Password** sent to your mobile number (and email address) to verify that your contact details are correct



The screenshot shows the SingPass website interface. At the top, there is the SingPass logo and the Singapore Government logo with the tagline "Integrity · Service · Excellence". A "Logout" button is visible in the top right corner. The main heading is "Mobile Number Verification". Below this, there is a progress indicator with three steps: "1 Enter Details" (completed with a checkmark), "2 Verify Details" (current step, highlighted in green), and "3 Create Password". A yellow-bordered box highlights the verification step, which contains a red mobile phone icon, the text "Enter the One-Time Password (OTP) sent to your mobile number (\*\*\*\*6086)", an "OTP\*:" label, and an input field containing "SMS OTP". Below the input field, there is a link that says "If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#)". At the bottom of the box are "Cancel" and "Next" buttons.

## Related FAQs

[Why am I prompted to enter a verification code?](#)

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account**
  - a. Log in
  - b. Update details
  - c. Create password**

## 3 Enter your **new SingPass password**, then click 'Next'

Singapore Personal Access  
**SingPass**

Singapore Government  
Integrity · Service · Excellence

Logout

### Create Password

Enter Details ✓ Verify Details ✓ **3 Create Password**

Enter your new password below

New Password\*:

Confirm new Password\*:

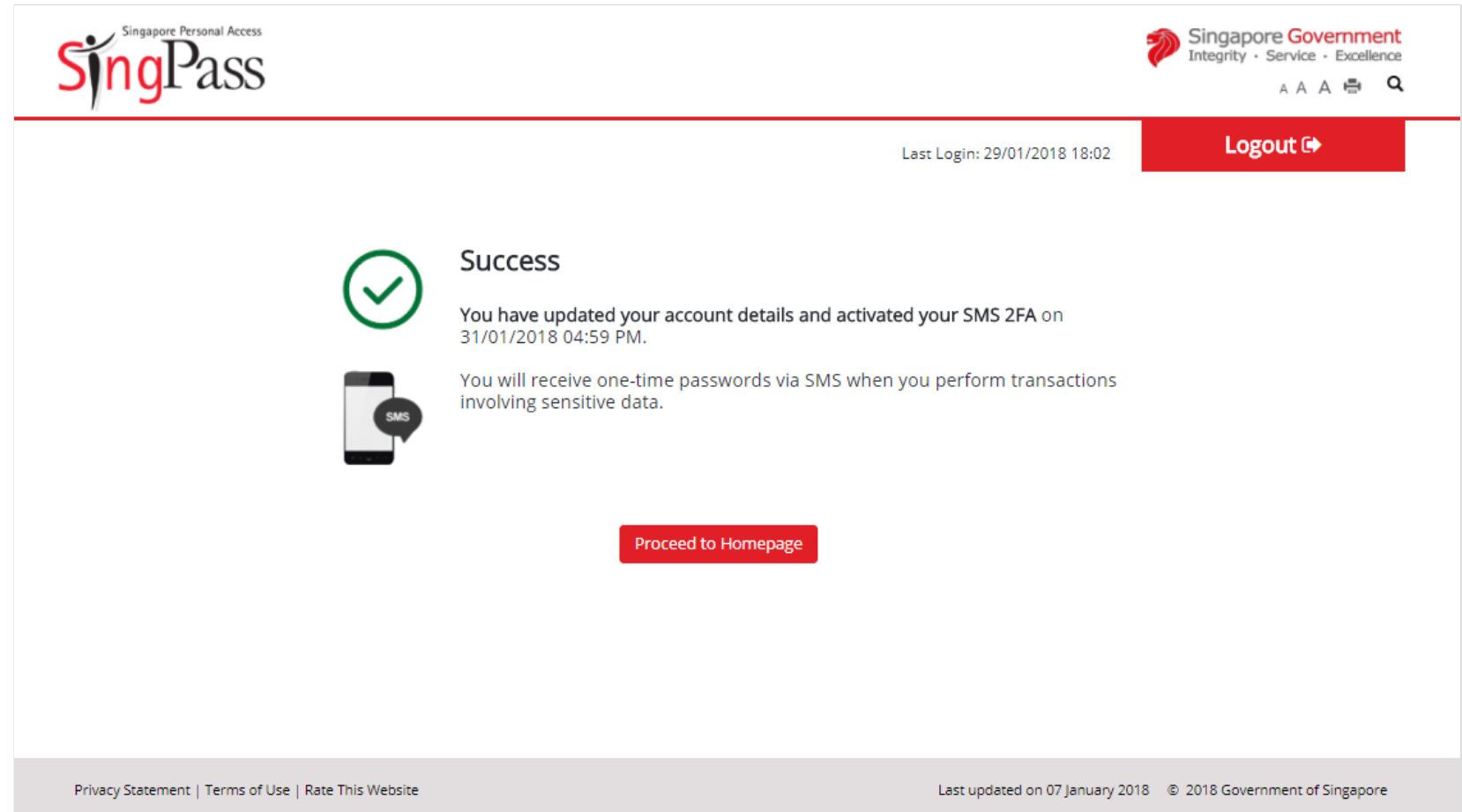
Cancel Next

**i** Tips for a strong password: 8-24 characters, with letters, numbers, symbols

# Registering for a SingPass account

- 1 Go to SingPass website
- 2 Register for SingPass
- 3 Set up SingPass account
  - a. Log in
  - b. Update details
  - c. **Create password**

## 3 You have successfully updated your SingPass account!



The screenshot shows the SingPass website interface. At the top left is the SingPass logo with 'Singapore Personal Access' above it. At the top right is the Singapore Government logo with 'Integrity · Service · Excellence' below it, and accessibility icons (A A A) and a search icon. Below the header, on the right, it says 'Last Login: 29/01/2018 18:02' and a red 'Logout' button with an external link icon. The main content area features a green checkmark icon in a circle, followed by the heading 'Success'. Below this, the text reads: 'You have updated your account details and activated your SMS 2FA on 31/01/2018 04:59 PM.' To the left of this text is an icon of a smartphone with an 'SMS' bubble. Below the text, it says: 'You will receive one-time passwords via SMS when you perform transactions involving sensitive data.' At the bottom of the main content area is a red button labeled 'Proceed to Homepage'. The footer contains 'Privacy Statement | Terms of Use | Rate This Website' on the left and 'Last updated on 07 January 2018 © 2018 Government of Singapore' on the right.

*Got more questions?*

*Visit [SingPass FAQs](#)*